



Multiasistencia Plus

Summary of coverage and maximum compensation limits

ATTENDANCE

1.1. Medical and health care:

• Local.....	10.000 €
• Mainland.....	250.000 €
• World Cup	€500.000
1.1.1. On board the cruise ship	10.000 €
1.1.2. Dental expenses	150 €
1.1.3. Expenses of the insured arising from of the hospital stay (10 €/day)	100 €
1.2. Expenses of the insured arising from the performance from the Covid-19 diagnostic test (PCR).....	200 €
1.3. Repatriation or medical transport of injured or sick persons	Unlimited
1.4. Repatriation or transportation of companions (2)	Unlimited
1.5. Repatriation or transportation of minor children or dependent persons	Unlimited
1.6. Displacement of a person in case of Hospitalization of the Insured for more than 5 days.....	Unlimited
1.6.1. Living expenses of the displaced person (max. €100/day)....	1.000 €
1.7. Medical, surgical, pharmaceutical and other expenses Hospitalization of the displaced companion	500 €
1.8. Extension of hotel stay on medical prescription (max. €100/day)	1.000 €
1.9. Extension of the companion's stay in a hotel by medical prescription (max. €85/day)	850 €
1.10. Extension of stay due to medical quarantine due to covid-19 (max. €270/day).....	4.050 €
1.11. Extension of companion's stay due to medical quarantine of the insured due to covid-19 (max. €270/day)	4.050 €
1.12. Repatriation or transportation of the deceased Insured.....	Unlimited
1.13. Early return due to death of a family member.....	Unlimited
1.14. Early return due to hospitalization of a family member more than 5 days.....	Unlimited
1.15. Early return due to serious accident at home or professional premises of the insured	Unlimited
1.16. Early return due to border closure at destination due to Covid-19.....	Unlimited
1.17. Transmission of urgent messages	Including
1.18. Sending medicines abroad	Including
1.19. Interpreter service abroad.....	Including
1.20. Kidnapping expenses	4.000 €
1.21. Advance of monetary funds abroad	3.000 €
1.22. Opening and repair of safes and security boxes.....	175 €
1.23. Loss of keys to the habitual residence	75 €

1.24. Cancellation of cards	Including
1.25. Legal advice from a distance when travelling	Including
1.26. General information (embassies, vaccinations and entry requirements) ..	Including
1.27. Assistance to family members at home of the hospitalized insured person.....	120 €
1.28. Claims in foreign purchase contracts.....	3.000 €
1.29. Returning to the travel plan after hospitalization	180 €
1.30. Repatriation or transport of the pet	Including
1.31. Extension of stay of the pet for hospitalization of the insured (60€/day).....	300 €

LUGGAGE

2.1. Material losses

• Local.....	850 €
• Mainland.....	1.500 €
• World Cup	2.500 €
2.1.1. In case of theft.....	500 €
2.2. Delay in delivery of checked baggage (€150 starting from 12 hours and €105 for every additional 24 hours)	360 €
2.3. Sending forgotten or stolen items during the trip.....	125 €
2.4. Search, location and dispatch of lost luggage.....	Including
2.5. Management costs for loss or theft of documents	250 €

TRIP CANCELLATION AND VACATION REFUND

3.1. Trip cancellation fees:

• Local.....	1.750 €
• Mainland.....	3.000 €
• World Cup	5.000 €

3.2. Trip interruption:

• Local.....	1.000 €
• Mainland.....	2.000 €
• World Cup	4.000 €

DELAYS AND LOSS OF SERVICES

4.1. Delay in the departure of the means of transport (€50 starting from 6 hours and €100 for every additional 24 hours).....	350 €
4.2. Mandatory extension of the trip (max 70 €/day).....	350 €
4.3. Extension of insurance coverage (4 days).....	Including
4.4. Loss of transport links (min. 4 hours delay)....	800 €
4.5. Alternative transport due to link loss of the means of transport (min. 4 hours delay)	500 €
4.6. Loss of contracted services due to delay in the arrival of the cruise ship	500 €



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4.7. Loss of the means of transport due to an accident "In itinere".....	350 €
4.8. Changes to services initially contracted	
4.8.1. Alternative transport departure.....	360 €
4.8.2. Changing hotels/apartments.....	550 €
4.9. Loss of contracted services.....	500 €
4.10. Loss of contracted services due to medical quarantine	
for positive for Covid-19.....	500 €

PERSONAL ACCIDENTS (COMPLEMENTARY INSURANCE)

Personal accidents 24h - death	6.500 €
Personal accidents involving means of transport - death.....	40.000 €

CIVIL LIABILITY (COMPLEMENTARY INSURANCE)

Private Civil Liability.....	65.000 €
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Prices per person and trip

Multiasistencia Plus with Cancellation			
	LOCAL	CONTINENTAL	WORLD
Up to 5 days	14,25 €	22,50 €	42,00 €
Up to 9 days	26,25 €	38,00 €	63,50 €
Up to 16 days	38,25 €	54,25 €	86,00 €
Up to 22 days	44,50 €	65,25 €	117,00 €
Up to 34 days	65,50 €	89,75 €	155,00 €
Up to 49 days	81,50 €	125,00 €	219,00 €
Up to 64 days	97,00 €	153,00 €	260,00 €
Every additional 15 days (up to 365 days)	Check prices		

Maximum 12 consecutive months.

Extensions available

Trip cancellation fees	
Coverage limit	Increase in the price of insurance
+ 1.000€	+ €25.50
+ 2.000€	+ €50.00
+ €3,000	+ €71.75
+ 4.000€	+ €97.50
+ €5,000	+ €109.00
+ 6.000€	+ 120,00 €



Don't forget that...

- For the Cancellation Fee Guarantee to be valid, the insurance must be purchased on the same day as the booking confirmation or, at most, within 7 days following.
- The geographical scope of Europe includes: Algeria, Cyprus, Egypt, Israel, Jordan, Lebanon, Libya, Morocco, Palestine, Syria, Tunisia and Turkey.
- The coverage of this product is guaranteed by Arag Insurance Companies, whose complete information is included in the General Conditions.
- This document is a commercial summary, merely informative, not of a contractual nature and does not replace the general and specific conditions of the policy.
- Premiums valid for cruise travel.
- Prices valid until 29/02/2024.



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